# From Answers to Actions

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### Overview

- ◆ Google Question Answering
- ◆ Google Assistant and others
- ◆ <u>naturali.io</u> 小不点

### Google Question Answering

- ◆ Answers from Knowledge Graph
  - Translate NL queries into Knowledge Graph retrieval queries
- ◆ Answers from the web
  - Extract answers from top web search results



### Who was Tom Cruise's wife in 2007





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About 9,540,000 results (1.44 seconds)

Tom Cruise / Spouse (2007)

### **Katie Holmes**

m. 2006-2012





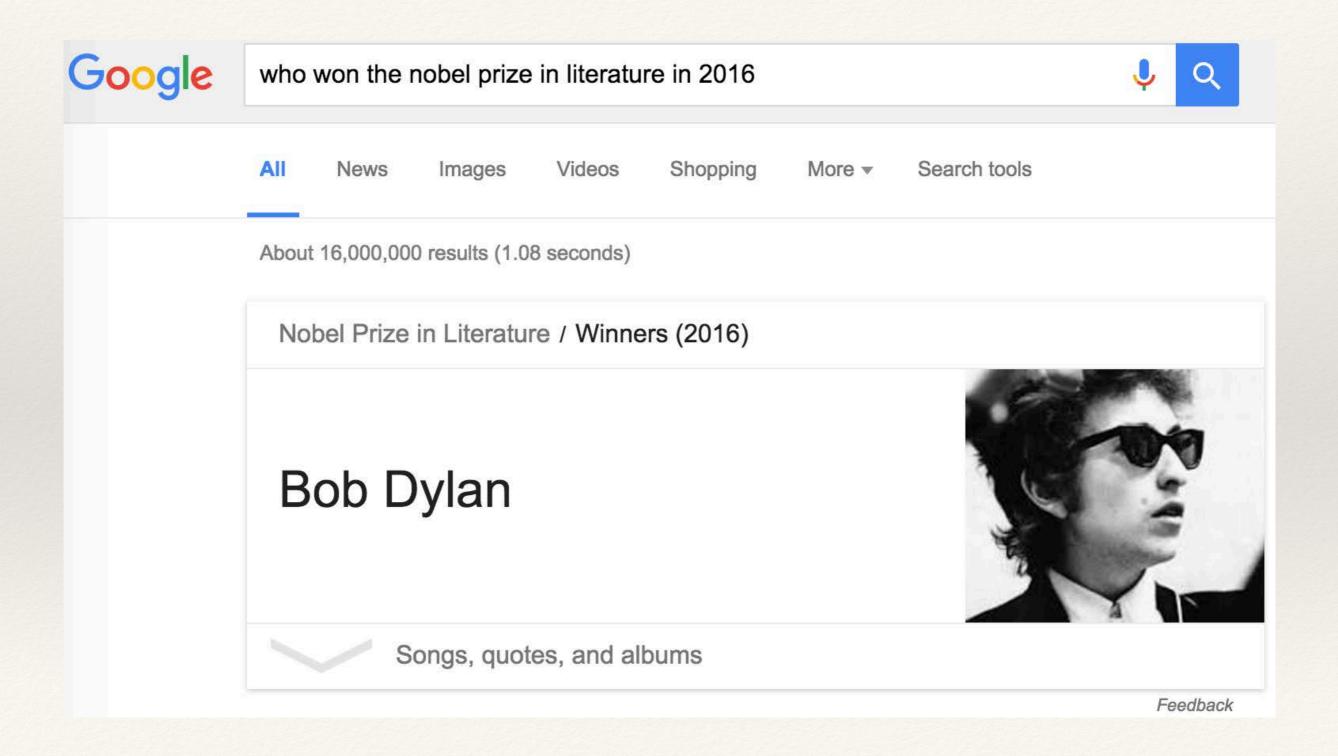
Movies and TV shows and overview

Feedback

### Semantic Parsing

- ◆Translate natural language queries into database/knowledge base retrieval queries
- ◆ Exto "Who was Tom Cruise's wife in 2007?"
  - $\lambda x. \exists e.Marriage(x, e) \land Spouse(e, TomCruise) \land Year(MarriageFrom(e))<=2007 \land Year(MarriageTo(e))>=2007$

### Knowledge Graph Answers



### Web Answers

- ◆ Extract answers from web search results
- \*Better suited for
  - long tail questions
  - fresh answers







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About 52,000,000 results (0.67 seconds)

Monarchy of Thailand / Current holder

### Bhumibol Adulyadej



Bhumibol Adulyadej (Thai: ภูมิพลอดุลยเดช; rtgs: Phumiphon Adunyadet; pronounced [phuː.mí.phon ?a.dun.ja.dèːt] ( listen); see full title below; 5 December 1927 – 13 October 2016), known as King Bhumibol the Great, was the ninth monarch of Thailand from the Chakri Dynasty as Rama IX.



Quotes and overview



### where did bob dylan grow up





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About 1,270,000 results (0.67 seconds)

Folk rock singer-songwriter Bob Dylan was born Robert Allen Zimmerman on May 24, 1941, in **Duluth**, **Minnesota**. While attending college, he began performing folk and country songs, taking the name "Bob Dylan."



Bob Dylan - Songwriter, Singer - Biography.com www.biography.com/people/bob-dylan-9283052

About this result • Feedback



what instrument does bob dylan play





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About 1,340,000 results (0.85 seconds)

### guitar

Although he is often thought of as just playing **guitar**, harmonica, and singing, Dylan is equally skilled on the piano, and he has played most instruments at one point or another in his 40+ years in music.

Bob Dylan - Biography - IMDb www.imdb.com/name/nm0001168/bio IMDb •

About this result • Feedback



### how deep is the ocean





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About 14,800,000 results (0.63 seconds)

### approximately 36,200 feet

The deepest part of the ocean is called the Challenger Deep and is located beneath the western Pacific Ocean in the southern end of the Mariana Trench, which runs several hundred kilometers southwest of the U.S. territorial island of Guam. Challenger Deep is approximately 36,200 feet deep.



How deep is the ocean? - NOAA's National Ocean Service oceanservice.noaa.gov/facts/oceandepth.html National Ocean Service •



### what sleeping pills can you take when pregnant





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About 12,800,000 results (0.57 seconds)

### What sleeping pill is safe during pregnancy?

**Tylenol PM** is simply acetaminophen mixed with **benadryl** and both drugs alone are considered safe in pregnancy so the combination is also assumed to be a safe sleep aid. Any other sleep aids that are prescription needs to be discussed with your OB.

Is it safe to take sleep aids while pregnant? | Parents www.parents.com/.../pregnancy...pregnant-life/is-it-safe-to-take-sleep-aids-while-pregna...

Search for: What sleeping pill is safe during pregnancy?

## Search Engine vs Answer Engine

- \* Search Engine: Know where to look
- \* Answer Engine: Know what to look for



### insert special characters in keynote





All Videos Images News Shopping More ▼ Search tools

About 32,500 results (0.60 seconds)

#### **Enter special characters and symbols**

- 1. Click in the text where you want the character or symbol to appear.
- 2. Choose Edit > Special Characters to open the Characters Viewer.
- Click an icon at the bottom of the Characters window to choose a category of characters (click the left or right arrows to see more categories).

More items...

Keynote for Mac 6.0: Add text - Apple Support https://support.apple.com/kb/PH16982 Apple ▼

About this result • Feedback

### Expected Answer Type

- \* A semantic type that the answer is expected to belong.
- \* Focus word: the word/phrase in a query that specifies the expected answer type.
  - what enzyme breaks down starch?
  - how much does a macbook air weigh
  - · what is the melting point of paraffin wax
  - annual rainfall of beijing

## Learning Answer Types from Naturally Annotated Data

- \* Numerical types
  - (has with) (a an) TYPE of \_\_\_\_
  - Example:
    - has a DIAMETER of 13 cm
- \* Entity types:
  - TYPE(s), such as \_\_\_\_\_
  - Example:
    - · cities such as Beijing

## Answer Type Example: annual rainfall

- \* The Zatecka Basin, the driest area, has an annual rainfall of about 18 inches.
- \* More than 80% of the continent has an annual rainfall of less than 600 mm;
- \* Cuzco with a mean average temperature of 10.7° C, and highest average monthly 12.1, has an annual rainfall of 804 mm.
- \* along the western Ghats escarpment, has an annual rainfall of about 5600 mm which is towards the midrange of rain stations in the area

## Answer Type Example: sleeping pills

- \* There is little evidence that the newer generation sleeping pills such as Ambien or Lunesta are more effective than older **sleeping pills** such as **Dalmane** or ...
- \* Diphenhydramine is found in many popular over the counter sleeping pills such as Tylenol PM, Excedrin PM and Nytol.
- \* A newer class of non-benzodiazepine sleeping pills such as eszopiclone or zolpidem appears to be safe to use by patients with OSA

## A Tale of Two DiDi Rides





### Voice Assistants

- \* Siri
- \* Google Assistant
- \* Cortana
- \* 度秘
- \* 灵犀
- \* Amazon Echo/Alexa
- \* Viv
- \* Hound

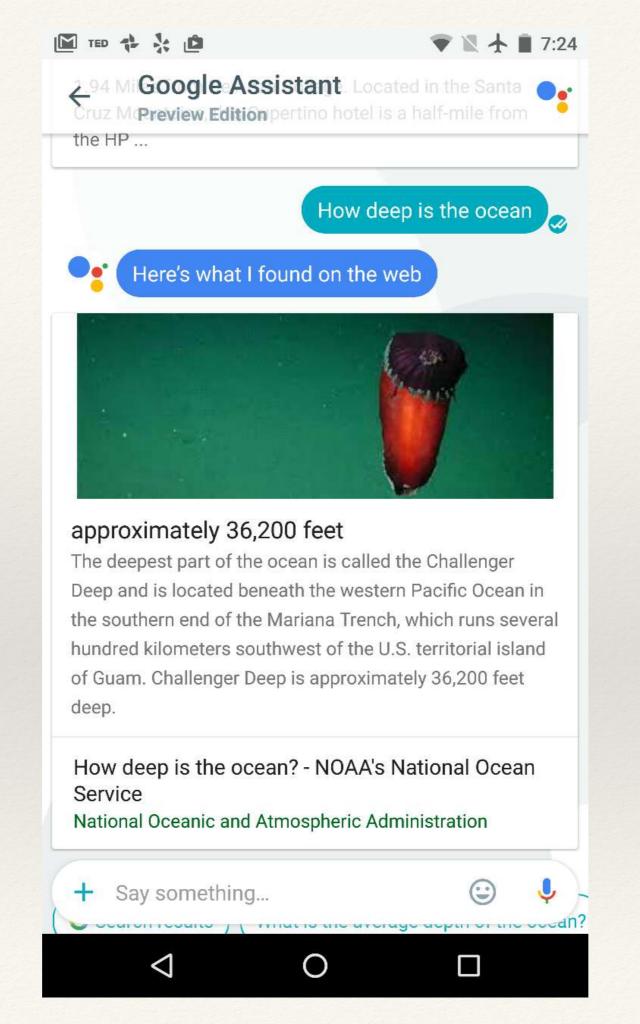
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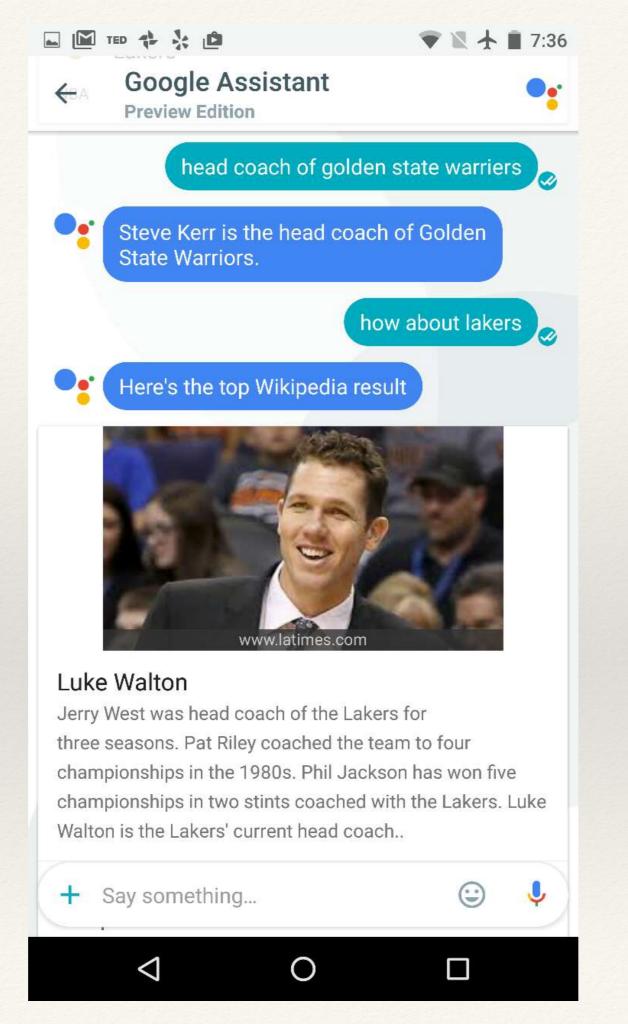
### Google Assistant

- ◆ Currently, it is mostly an integration of products already available on various Google properties.
  - Actions: reminder, alarm, photo and email lookup
  - Answers: open domain questions
  - · Local info: restaurants, shops, gyms, …
  - Sports info: athletes, teams, games, …
  - Travel: airline, hotel
  - Translation

• • • • •









#### head coach of golden state warriors





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About 1,510,000 results (0.77 seconds)

Golden State Warriors / Head coach

### Steve Kerr



Keith Smart was the head coach for the 2010–2011 season. Mark Jackson was the head coach from 2011 to 2014. **Steve Kerr** is the current head coach of the Warriors since the 2014–15 season.

List of Golden State Warriors head coaches - Wikipedia
https://en.wikipedia.org/wiki/List\_of\_Golden\_State\_Warriors\_head\_coaches Wikipedia •



More about Steve Kerr



### how about lakers





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About 1,190,000 results (0.67 seconds)

### Los Angeles Lakers

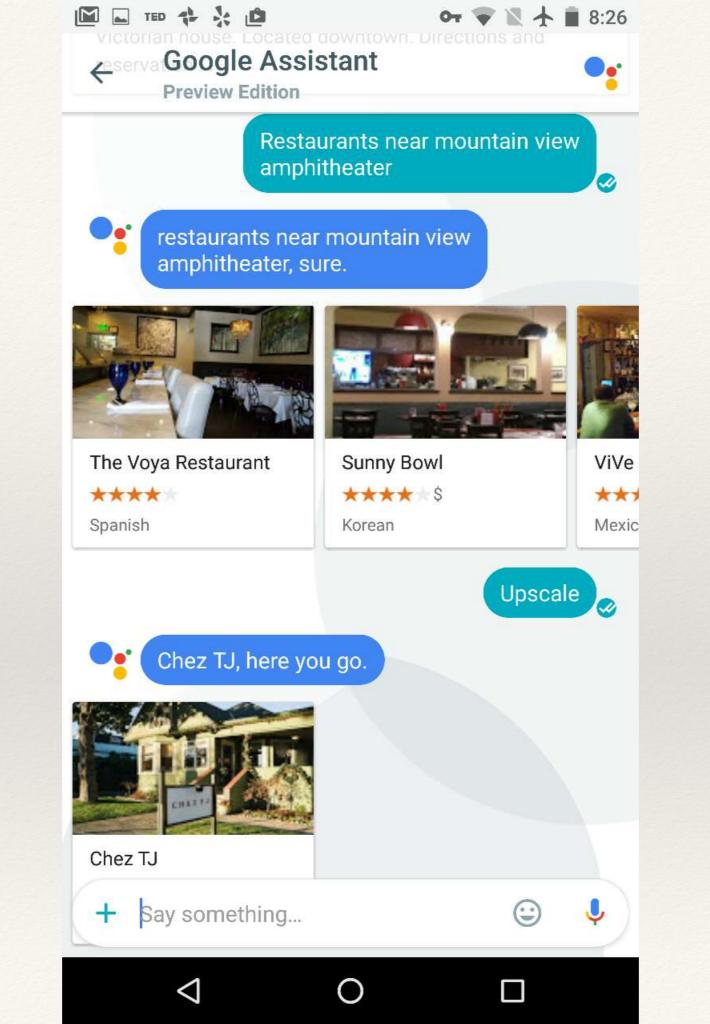
Scores & Schedule

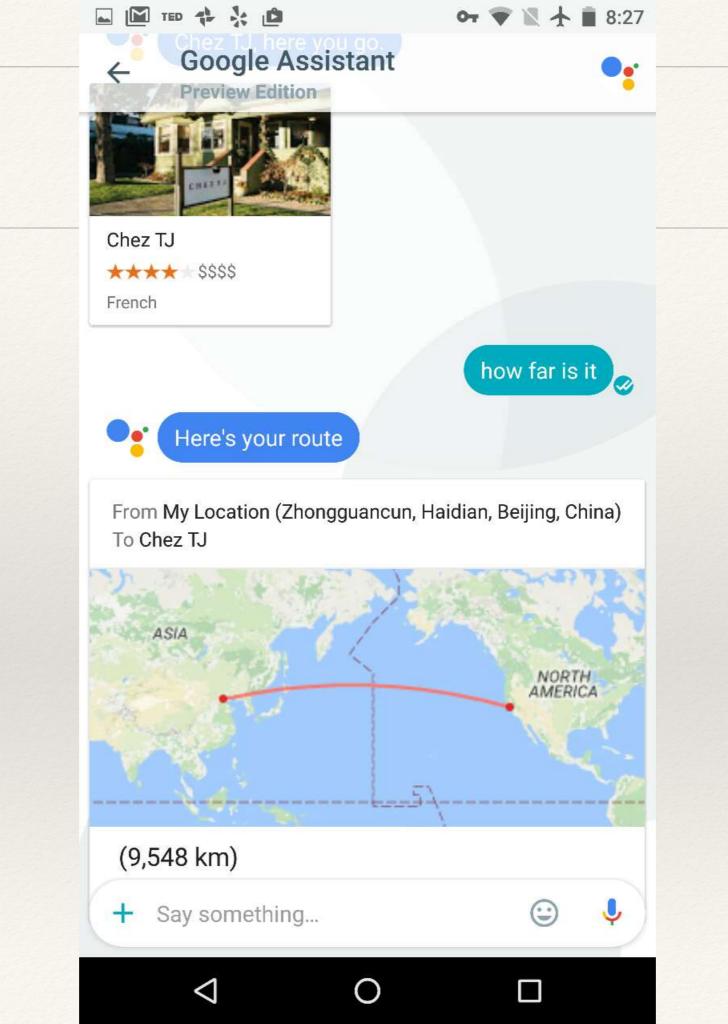
 Thu, Oct 27
 vs
 Image: Reckets
 10:30 AM

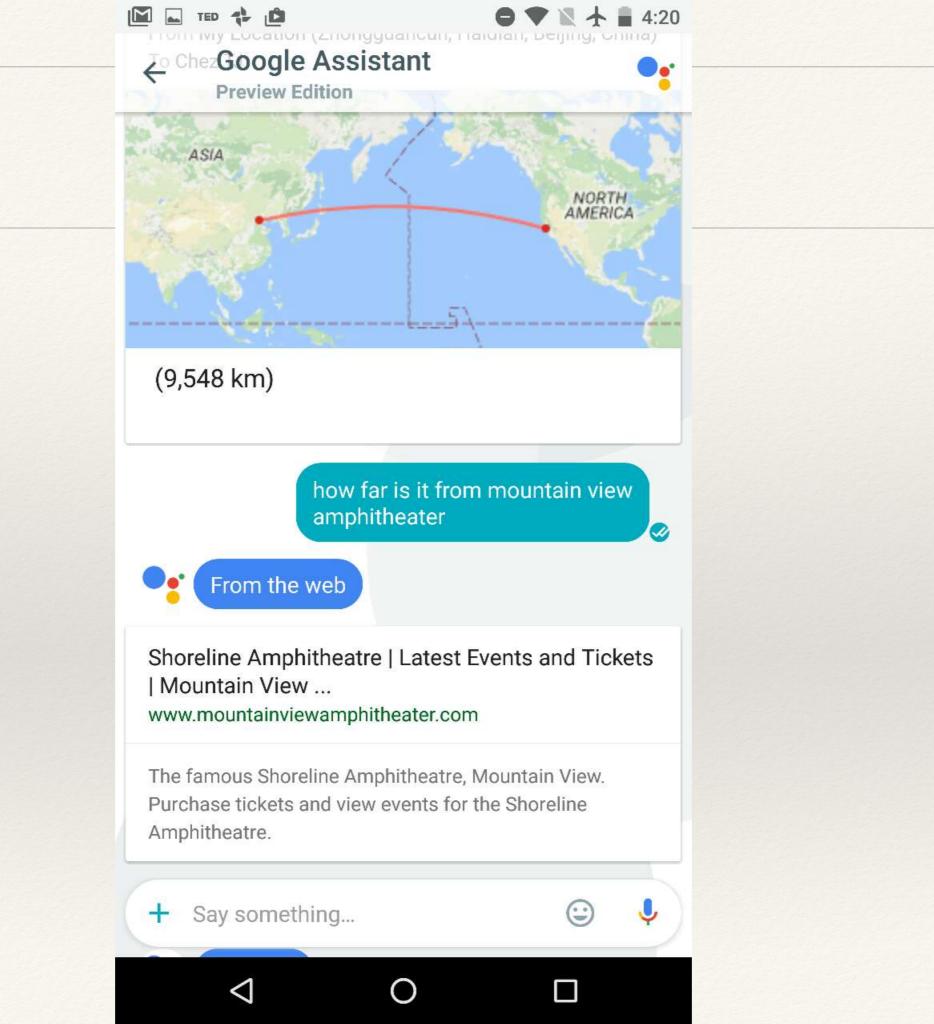
 Sat, Oct 29
 Image: Description of the control of the

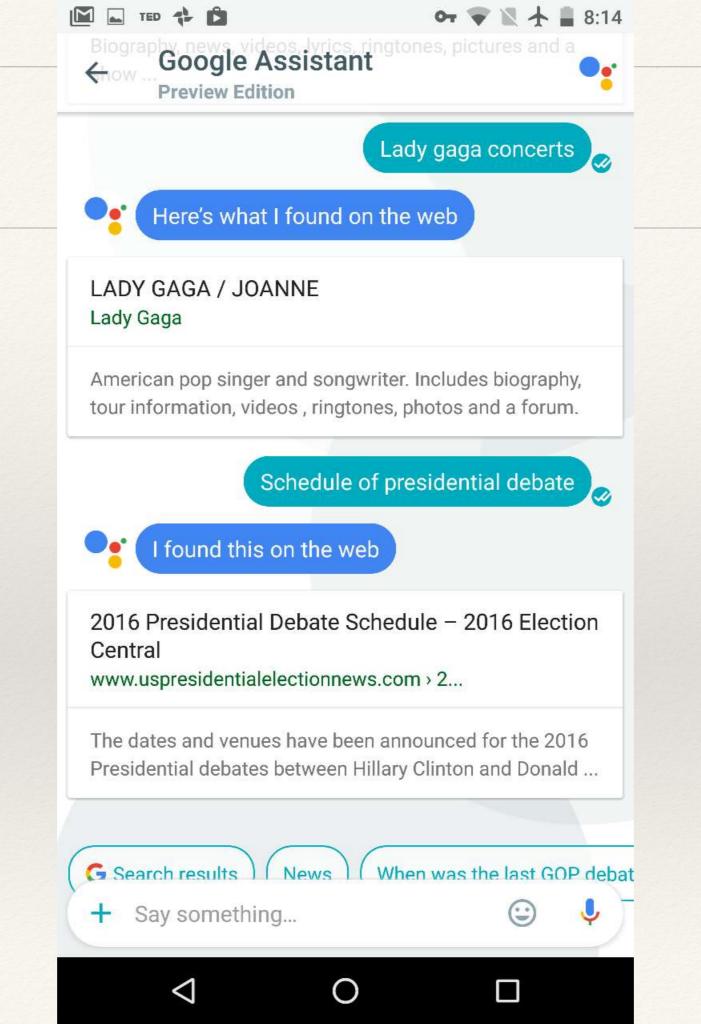
All times are in China Standard Time

Schedule and scores







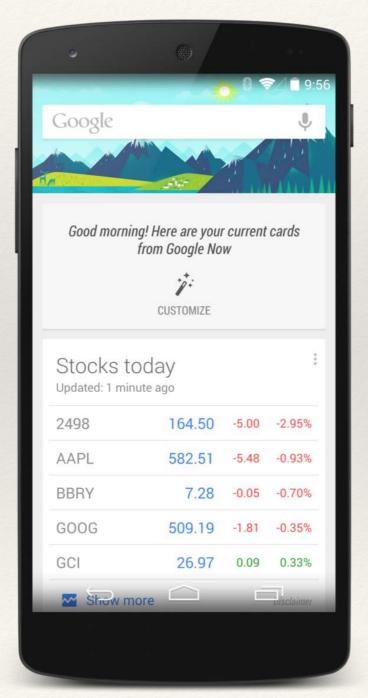


## Interface to OS and First Party Apps

Siri



Google Assistant



Cortana



### Siri API

\* Siri API only works with six functionalities:

Ride booking

Messaging

Photo Search

Payments

VoIP Calling

Workouts

### Interface to Backend Services

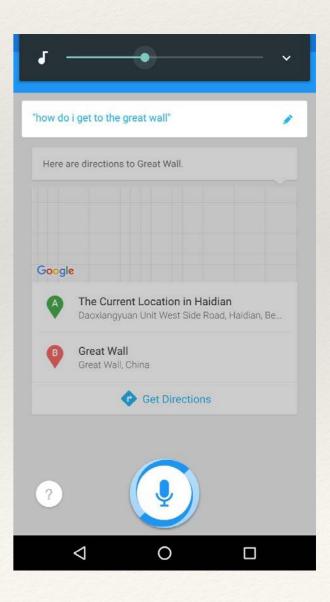
Amazon Echo

VIV

Hound

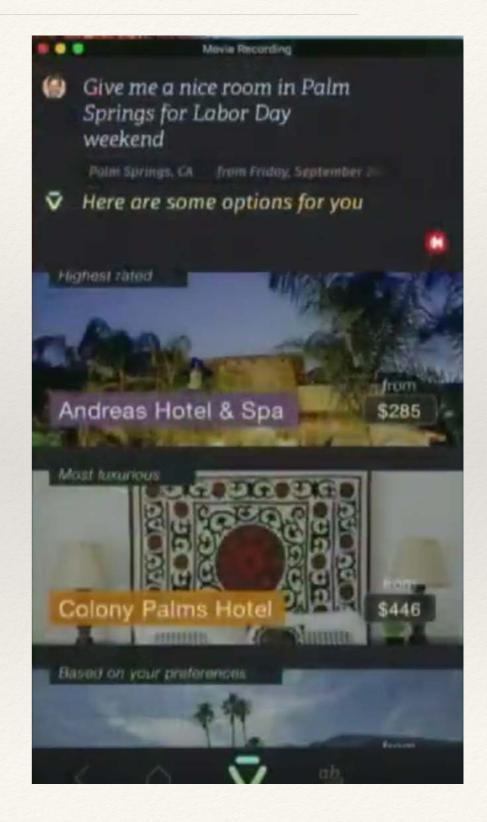






### Viv

\* Give me a nice room in Palm Springs for Labor Day weekend

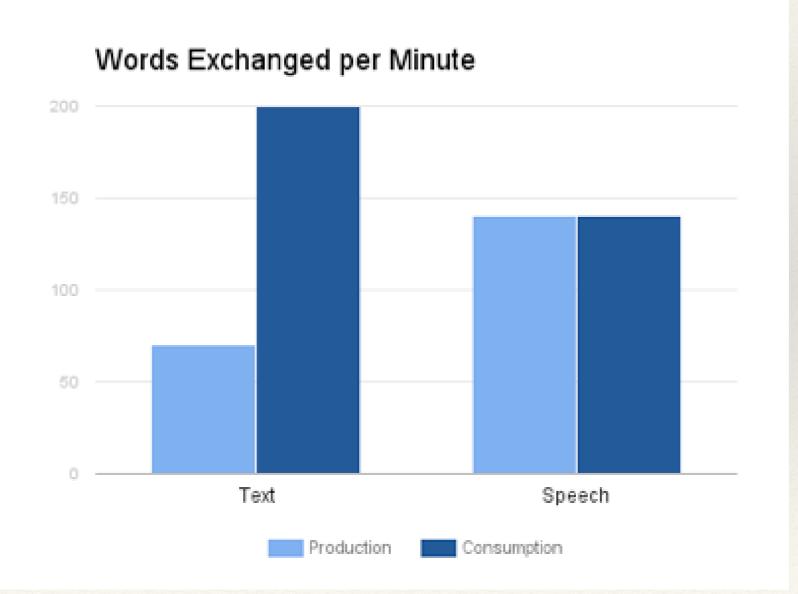


### 携程



## Communication Throughput

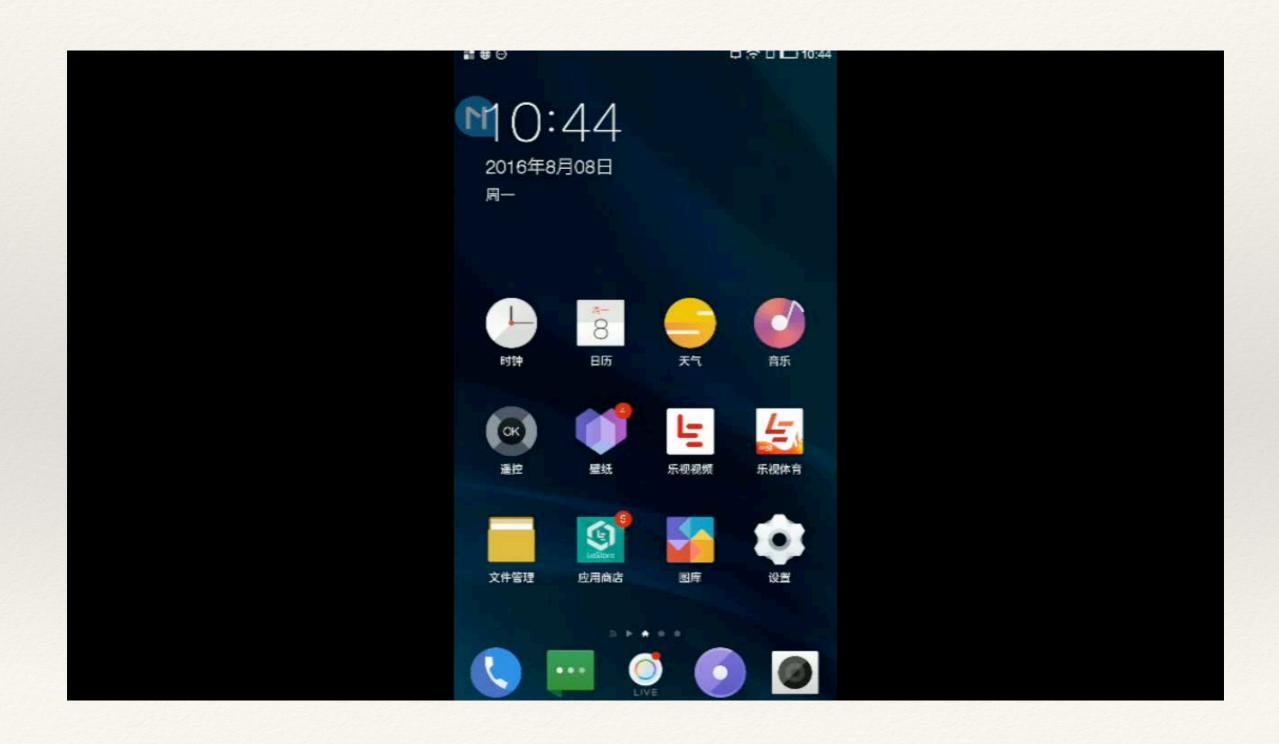
\* Yao, Ch



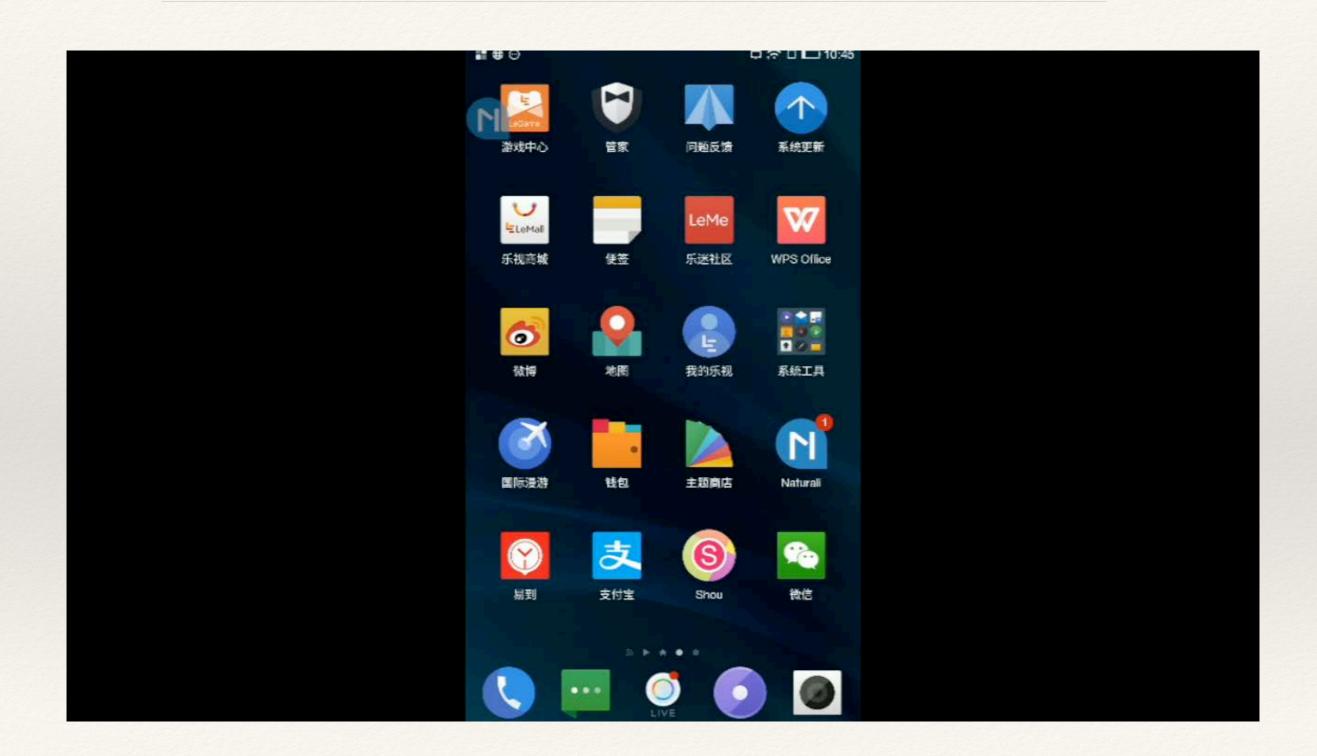
### Naturali 小不点



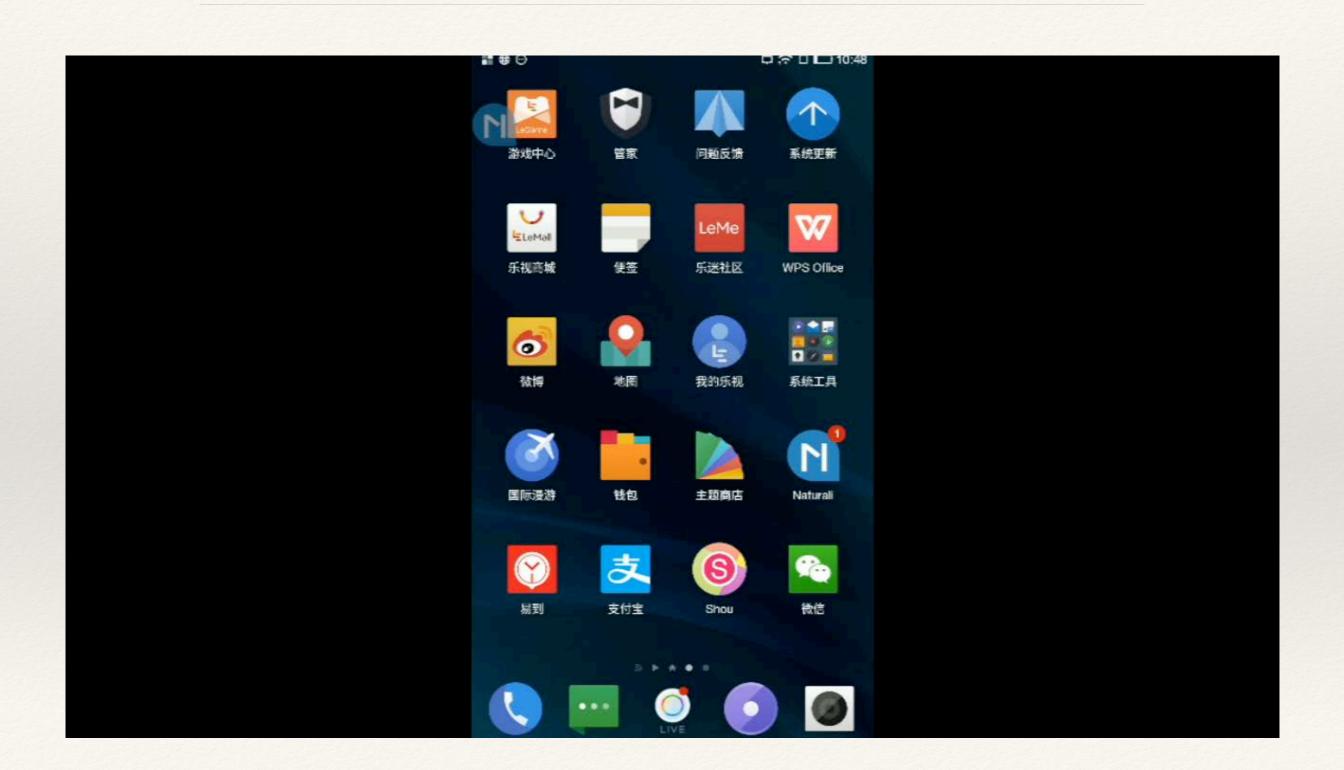
## 订机票



## 发微信



## 看视频



### NATURALI

小不点, 不用点